

Powerful Features & Flexible Plans

	Enterprise Plan	Ultimate Plan
Standard PBX Features	✓	✓
Team Chat	✓	✓
Remote Access Service*	✓	✓
Remote SIP Service*	✓	✓
Call Center	✓	✓
Omnichannel Messaging	✓	✓
Phonebooks	✓	✓
Call Accounting	✓	✓
Voicemail Announcement	✓	✓
CRM and Helpdesk Integration	✓	✓
Microsoft 365 Integration	✓	✓
API	✓	✓
Windows Active Directory Integration		✓
Video Call		✓
Video Conferencing		✓
Linkus SDK		✓

More Features at a Glance

Telephony Features

- Call Forwarding
- Call Transfer (Attended/Blind)
- Call Monitoring (Listen/Whisper/Barge-in)
- Call Parking
- Call Pickup
- Call Waiting
- Call Flip/Switch
- Call Merge
- IVR
- Queue
- Priority Queue
- Queue Missed Call Disposition
- Ring Group
- Paging & Intercom
- Conference Rooms
- CDR & Basic Reports
- Dial by Name
- AutoCLIP
- Caller ID
- CID-based & DID-based Call Routing
- DID (Direct Inward Dialing)
- DND (Do Not Disturb)
- DOD (Direct Outward Dialing)
- DNIS

Business Features

- Call Recording
- Call Allow/Block List
- BLF Support
- Business Hours & Holidays
- Busy Camp-on
- Boss-Secretary
- Custom Prompts
- Distinctive Ringtone
- Music on Hold
- MOH Playlist & Streaming
- T.38 Fax
- Fax to Email
- Voicemail
- Group Voicemail
- Voicemail to Email
- LDAP Server
- PIN List
- Speed Dial
- Emergency Number
- Emergency Notifications
- IP Phone Concurrent Registrations
- Operator Panel
 - Monitor Call Status
 - Monitor Presence Status (Extension, Ring Group, Queue, Parking Slot)
 - Drag & Drop to Dispatch Call
 - Advanced Call Control

Administration & Security

Administration

- Web-based GUI
- Dashboard
- Auto Provisioning
- User Role & Permission
- Extension Group & Organization
- Bulk Import & Export (Extension, Trunks, Route, Contacts)
- Operation Logs
- Event Logs & Notifications
- Backup and Restore
- Troubleshooting
- Built-in SMTP Server
- AMI (Asterisk Manager Interface)
- Network Drive
- SNMP Support

Security

- SRTP & TLS Call Encryption
- Auto & Static Defense
- Global Anti-hacking IP Blocklist
- Certificates
- Password Policy Enforcement
- Two-factor Authentication
- Allowed Country IP's & Codes
- Outbound Call Frequency Restriction

Unified Communications

- Linkus UC Clients
 - Web Client
 - Mobile Client (iOS & Android)
 - Desktop Client (Windows & MacOS)
 - Google Chrome Extension
 - WebRTC Audio Call
 - Function Keys on Web Client
 - Hotkeys on Desktop Client
- Presence
- Personal and Company Contacts
- Audio Conferencing
- CTI on Desktop Client
- Door Phone Video Preview on Web & Desktop Client
- Voicemail
 - Voicemail Transcription
 - Group Voicemail
 - Voicemail to Email
- Pop-up URL
- Microsoft Teams Integration (via Call2Teams)
- Headset Integration